Family Portal Home Screen

• If your child participated in a state assessment beginning with the Spring 2021 administration forward, you will be able to view test records in the Family Portal (select 2020–2021 School Year).

st Recent Test	for 2020 - 2021 Sch	nool Year	Use the drop down arrow to change the year				
Algebra 1 EOC	View All Tests		Science Vew All Tests Interactive Guide to use the port				
Your Child's Most Re Date Taken: 05/19/2021	ecent Test Test Window: SPRING 2021	Score: 524	Your Child's Most Recent Test Date Taken: Test Window: Score: 05/10/2021 SPRING 2021 243				
bove the passing so	age Arts View All Tests	nt graduation requirement by scoring at or	Students who score in Level 5 demonstrate mastery of the NGSSS for their grade. They are highly likely to excel in the next grade. Most recent tests will default, but to see any historical record, click on "View All Tests"				
bove the passing so	age Arts View All Tests	t graduation requirement by scoring at or	highly likely to excel in the next grade. Most recent tests will default, but to see any				

Family Portal Interactive Guide

In the upper right, locate the icon "Guide," which will display an interactive guide to help you learn about the various Family Portal features.

Guide	Glossary Guide Resources Print
Exercise Family Portal Exercise Construction Exercise Construction <th>• Your Student's Details The top of the Family Portal displays your student's name, ID, and date of birth. You can check these details to make sure you are viewing the reports for the right student. <u>Interactive Guide</u> Click on any number on the score report example and this window will describe the feature. You can also click on the bottom to navigate through all of the features.</th>	• Your Student's Details The top of the Family Portal displays your student's name, ID, and date of birth. You can check these details to make sure you are viewing the reports for the right student. <u>Interactive Guide</u> Click on any number on the score report example and this window will describe the feature. You can also click on the bottom to navigate through all of the features.
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Troubleshooting for Families

- As a parent I do not have SIS Parent Gateway access, what do I do? Reach out to your enrolled school to ask for the *SIS Gateway Manager* to provide you with the Pin Code and directions for Gateway access. Parent Gateway access must come from the child's school, not the District.
- I am clicking on the logo in the Parent Gateway and it is not logging me in to the Family Portal, what do I do? Contact your child's school to request they put in a Service Request with the District Assessment office.
- Is there another way to access the state Family Portal? Yes. However, you will need to have your child's unique 6-digit access code that may only be provided by the home school.
 - o Go to Florida's Assessment Portal: https://fsassessments.org/fsa.html
 - Click on "Students & Families"
 - Locate the Family Portal tile
 - Or use the direct link: <u>https://fl-familyportal.cambiumast.com/</u>

ELORIDA DEPARTMENT OF EDUCATION FOR FARM	ily Portal								
Enter your child All fields are required. Access Code:						The Access Code MUST be provided by your child's home school.			
Date of Birth:	Month	*	Day	•	Year	•			
First Name:	First Name								
By signing in you a	ccept and agree to th		<u>ns of Use</u> .						

- What do I do if I am having issues with my child's access code working in the Family Portal? Contact the school that provided the access code to put in a Service Request with the District Assessment office.
- What do I do if I am having technical difficulty with the state Family Portal?
 - Call the Florida Help Desk Toll-Free Phone Support: 866-815-7246
 - Email Support: FloridaHelpDesk@CambiumAssessment.com
 - Please note: the Florida Help Desk will not provide access codes.